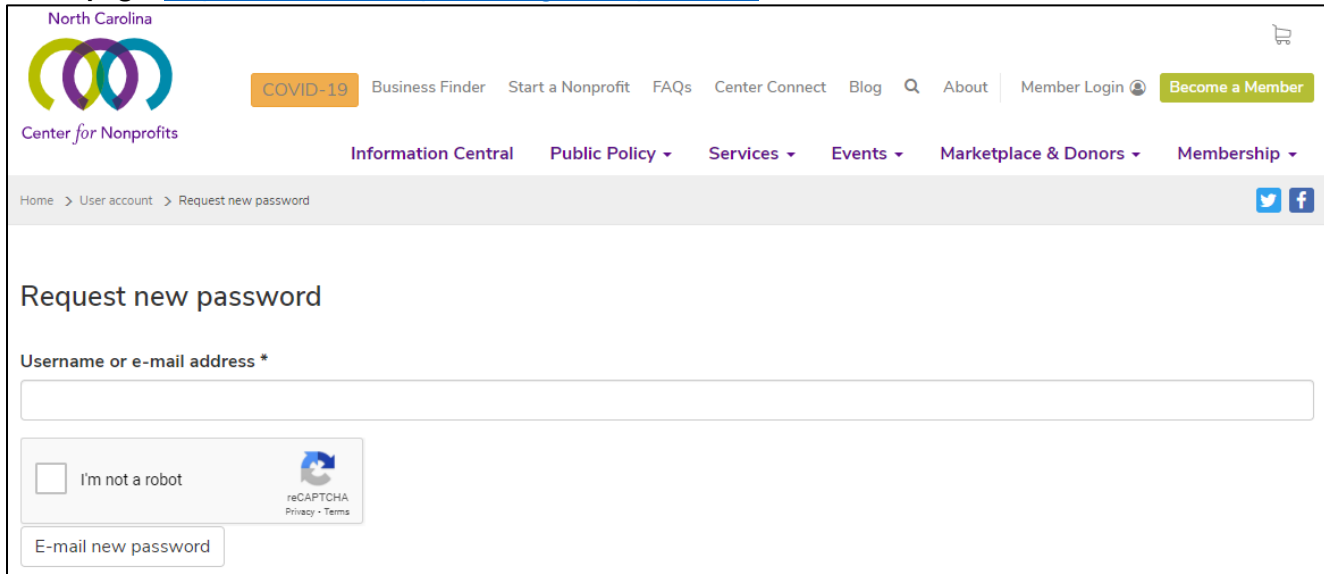


Resetting Your Password

Sorry to hear you need to reset your password! Below is a helpful visual guide to take you through the steps and screens you'll see.

Step 1 - Navigate to the webpage: <https://www.ncnonprofits.org/user/password>



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
COVID-19 Business Finder Start a Nonprofit FAQs Center Connect Blog About Member Login Become a Member

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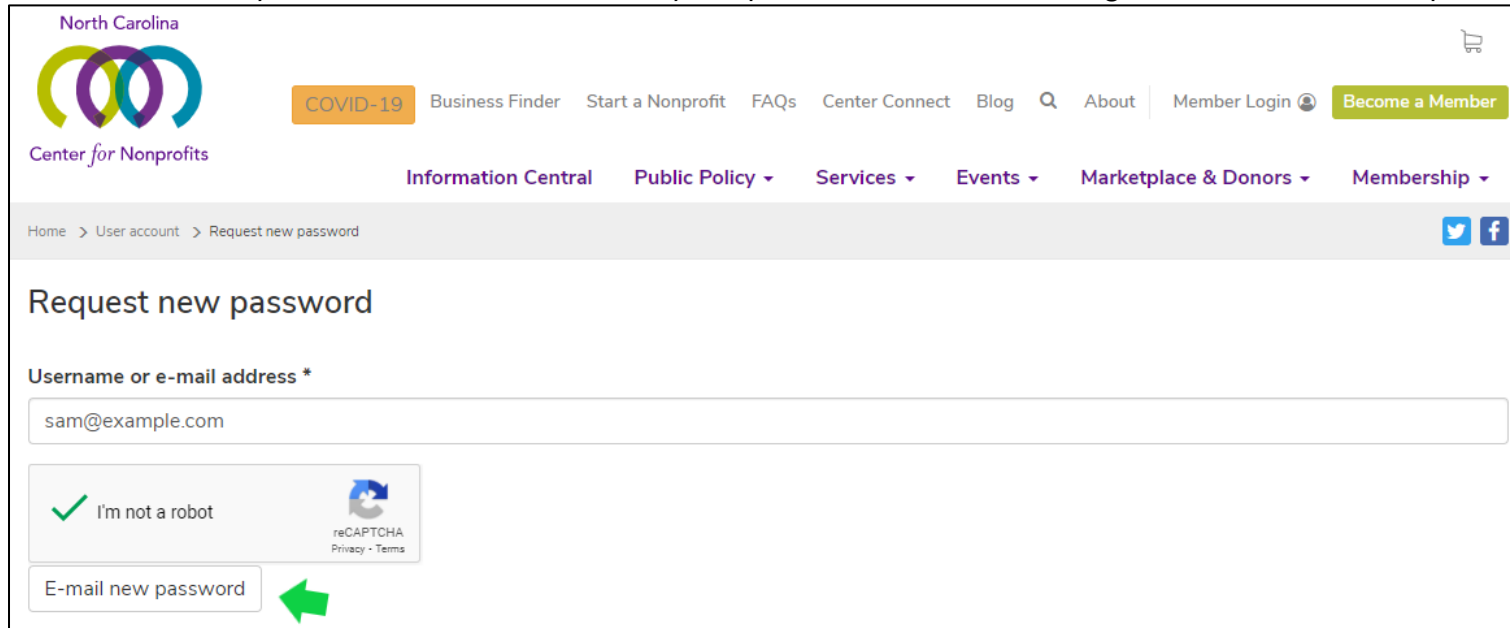
Home > User account > Request new password

Request new password

Username or e-mail address *

I'm not a robot  reCAPTCHA
Privacy - Terms

Step 2 - Complete the form: Enter your account's email, successfully complete the CAPTCHA challenge, and click "E-mail new password"



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Home > User account > Request new password

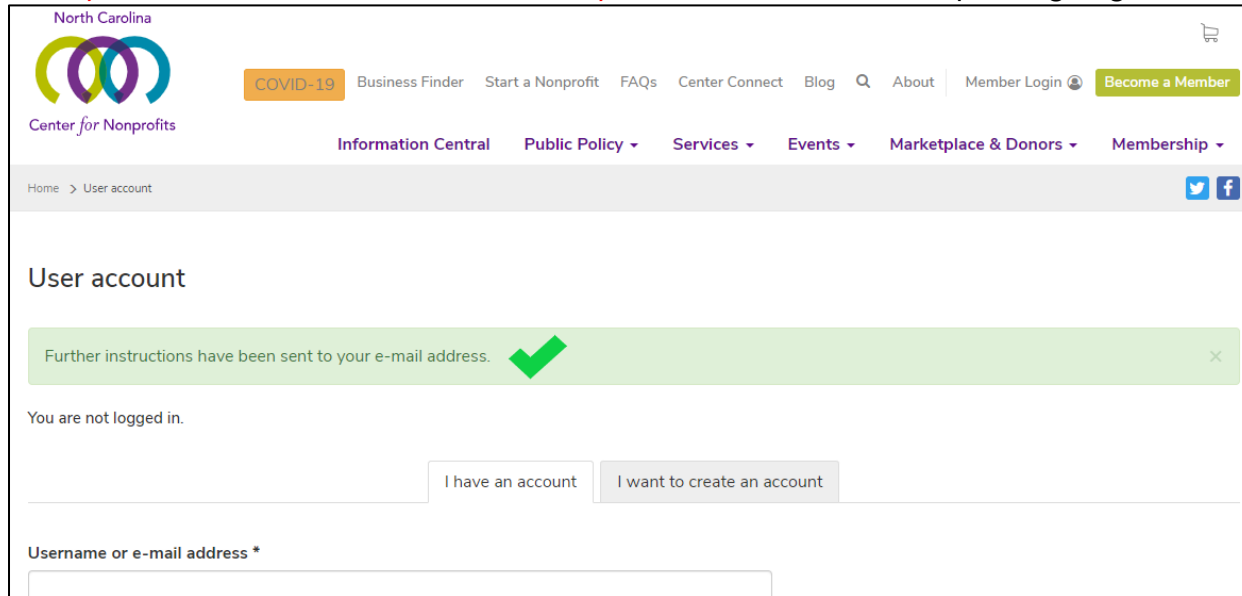
Request new password

Username or e-mail address *

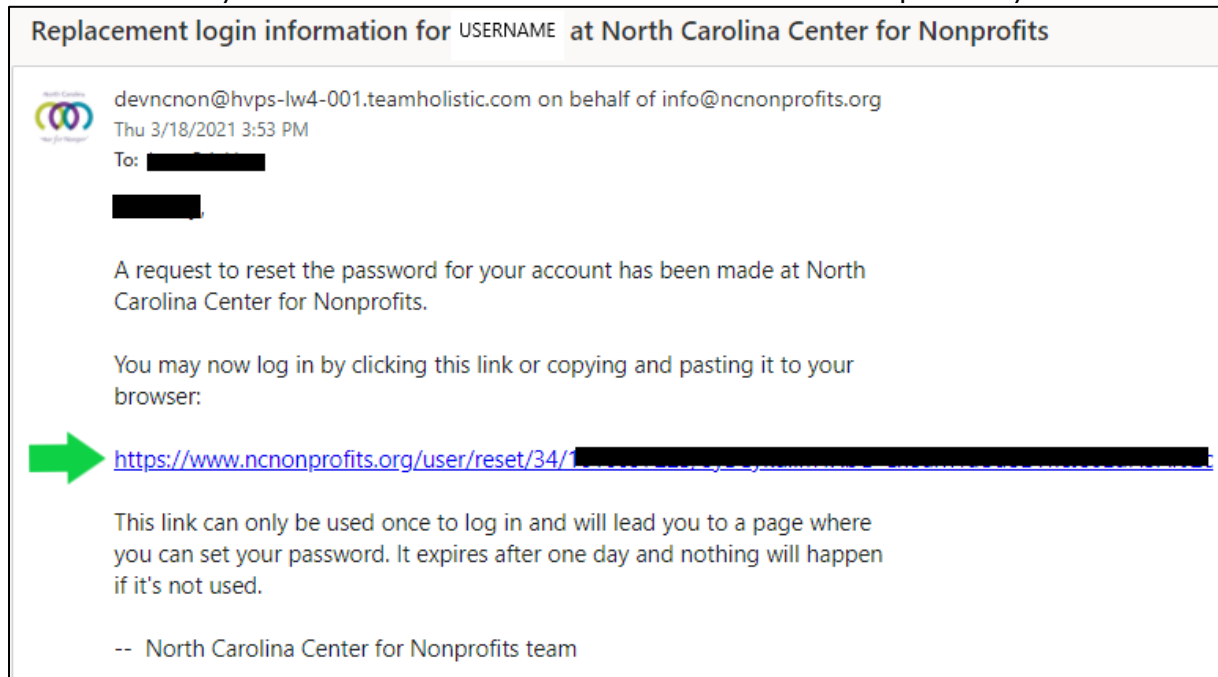
I'm not a robot  reCAPTCHA
Privacy - Terms

Step 3 - After submitting, you will be redirected to the login page with a green bar confirming that an email has been sent to the inbox of the email you entered. **Please navigate to your inbox to check for the email sent by the website.** Do not attempt to login again until viewing that email.



Step 4 - Below is an example email of what you will receive. Please click the link in the email to open it in your browser.



Step 5 - The link in the email will take you back to the Center's website to show a green bar of confirmation that you've validated your email. Click the login button ONCE to proceed.

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Home > Reset password

Reset password

You have successfully validated your e-mail address.

This is a one-time login for Username and will expire on Fri, 03/19/2021 - 3:53pm.
Click on this button to log in to the site and change your password.
This login can be used only once.

Log in

You will then be able to reset your password. Passwords must be at least six characters long. To make your password stronger: Add both uppercase and lowercase letters, numbers, and punctuation.

You have just used your one-time login link. It is no longer necessary to use this link to log in. Please change your password.

Username *
[Redacted] [Eye icon]
Spaces are allowed; punctuation is not allowed except for periods, hyphens, apostrophes, and underscores.

E-mail address *
[Redacted].org
A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and will only be used if you

Password
[Redacted] [Eye icon] Password strength: **Strong**

Confirm password
[Redacted] [Eye icon] Passwords match: yes

To change the current user password, enter the new password in both fields.